



Training/Support Videos

Over the years we have maintained a SportsMan help file which documents many of the features and functions of the system. We are now recording training videos that will soon be published and available through SportsMan on the website. The videos will cover the same topics as the help file but will be much more intuitive and easy to follow along. As soon as we have SportsMan and the website ready, we will send out an email on how and where to access the videos. We anticipate the videos will become a great resource for you and your staff. But, if you ever have questions or issues please contact the support department for help.

SportsMan Online User Group Sessions

The user group sessions have been very successful and we are going to continue to host the sessions on a quarterly basis for each region. Over the last couple of months we have hosted four sessions for the Northeast, East, Midwest and West groups. We still have the Utah and Salt Lake County sessions coming up on August 21st to cover the Internet and Customer Login modules. The attendance of the sessions has been great along with the feedback from the customers who attended.

The next round of sessions in the fall will be focused on the reporting aspects of SportsMan. We know that every SportsMan customer uses the reporting functions and we believe this is a topic everyone will be interested in.

The user group sessions will remain regionalized and last approximately 60-90 minutes. Please let us know quickly if you would like to reserve a session spot (no additional fees to attend, it's all part of the Customer Care plan). If you have any questions about your region or time, please call.

Region 1 - September 18th, 11:00am EST: CT, MA, ME, NH, RI, VT

Region 2 - September 18th, 1:00pm EST: AL, DE, FL, GA, IN, KY, MD, MI, MS, NC, NJ, NY, OH, PA, SC, TN, VA, WV

Region 3 - October 16th, 10:00am CST: AR, IA, IL, KS, LA, MN, MO, ND, NE, OK, SD, TX, WI

Region 4: October 16th, 11:00am MST: AK, AZ, CA, CO, HI, ID, MT, NM, NV, OR, WA, WY

Region 5 - November 20th, 9:00am MST: UT (excluding SLC)

Region 6 - November 20th, 11:00am MST: Salt Lake County

Data Center Migration

As a reminder and notice, we are continuing to relocate our servers and services to the new data center this month. While we are doing our best to minimize the effect this will have on you and your customers, we do expect some short down times during transitions. The new data center represents a great improvement regarding hardware and ultimately the service we provide to our customers. If you have any questions, please don't hesitate to call our friendly support staff at 801-572-3570.

Update SportsMan

We always recommend that you keep SportsMan up to date with the new software releases. If you have not updated for a while it is a very simple process. In SportsMan SQL go to File > Administration > Application Updates > Check for Application Updates. If an update is available you may download it and the system will implement the update automatically to the server and all workstations. To automate the Check for Application Updates even more, you may define a SportsMan user to automatically have the system check for updates when the user logs into Sportsman SQL. This can be accomplished by logging into SportsMan as the System Administrator and by going to File > Administration > User Administration, edit the user, select the Security tab, and check the Application Updates box. Once again if you have any questions please get in touch with our awesome support department.